



BOARD REPORT

This is the report from the 27 March 2025 Board meeting.

Standing Items

There were no declarations of interest in respect of the business of the meeting.

The minutes of the Board meeting of the 5 February 2025 were approved.

Operational Items

CEO Report – Paul Fletcher (CEO) reported to the Board on key operational matters facing the organisation, including those relating to the Registry, Technical Operations, Membership Engagement and People.

The Board received an update on the Australian PDNS contract.

Performance – Carolyn Bedford (CFO) reported on financial performance for the period ending 28 February 2025. She advised that the Australian PDNS contract had been profitable for Nominet.

Strategic Items

Member Engagement Plans – Alan Fitzwater (Head of Membership Engagement) and Elaine Quinn (Director of Corporate Affairs) presented an update on the Member Engagement Plans, which aligned with the Company's three-year strategy. The Plans included initiatives to increase the number of positively engaged members and widen the member engagement experience.

The Board expressed support for the plans and looked forward to receiving a road map which would set out key initiatives.

Domain Health Initiative – David Carroll (Chief Customer Officer) presented plans to tackle abuse in .UK and improve the overall health of the registry.

Resilience - Major Risks – Oliver Tweedie (Chief Technology Officer) provided an update on the technology Strategy, focussing on the resilience position and roadmap. He explained how changes had been made to the architecture to put Nominet in a better position. He also provided an update on disaster recovery.

Governance Items

Committee updates – the Board received updates on the recent activities of the Audit & Risk Committee which had met in February and the Remuneration Committee which had met earlier that week to review executive performance for FY25.

The Board approved an updated version of the Remuneration Committee Terms of Reference. Committee terms of reference are available on the [Nominet website](#).

Legal matters – the Board received an update regarding ongoing legal and regulatory matters.

UKRAC – David Carroll (Chief Customer Officer) and Steve Forbes (Head of Customer Proposition) provided an update on the .UK Registry Advisory Council, including progress to date and plans for FY26.

The Board was pleased to hear that positive progress was being made with a programme of work identified which would enable UKRAC to feed into the Customer Service Team on elements of the new Customer Strategy. The Board was also advised that positions on the Council had now been filled for the time being.

It was noted that the Remuneration Committee had agreed to increase the per diem rate for attendees at UKRAC meetings, to £550, subject to a maximum of six meetings per year. NED attendees do not receive these payments.

Governance report – the Board ratified the schedule of changes to the Register of Members and approved the Scheme of Delegation which had been updated to align with the Remuneration Policy.

Next Meeting – the next scheduled meeting of the Board is 22 May 2025.

New & Cancelled Memberships

The Board ratified the following membership changes for the period 25 January to 14 March 2025. The total number of members currently stands at 2249.

Members	Status
LC Print and Digital Ltd	New Members (22)
Ninja Services Group Ltd	
David Parr	
Chanel Cullen	
Wight Computers Ltd	
Used Cars NI Ltd	
Eastchester Group Ltd	
Cellular UK Ltd	
Theo Moorfield	
Pulse Digital Enterprises Ltd	
Open LX SP Ltd	
Outsourced Sales and Marketing Ltd	
Alamo Ltd	
Jeremy Philpot	
Armen Mirzoian	
Airbytes Communications Limited	
Pan Domains Ltd	
Kevin George	
Ilkari Domains Limited	
Matthew Cochrane	
John Howard	
DomainPeople, Inc	

<p>Simple Servers Ltd Tri Telecoms Ltd Datatherapy Limited Matthew Ashton Catalyst 2 Services Ltd CDL Manchester Limited Aurient Ltd Onna Group Limited Powered by Vision Limited</p>	<p>Cancelled Members (9)</p>
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Membership Engagement Opportunities

Date	Event
24 March	Members' Call with the CEO
27 March	Members' GiveHub Panel Meeting
Upcoming Events	
8 April	Managed Partners Meeting
24 April	DRS Webinar
13 May	Abuse Mitigation Webinar
5 June	Members' Call with the CEO
15 July	Members' Summer Drinks (Oxford)
17 September	Members' Conference (London)
13 November	Members' Call with the CEO