



NOMINET

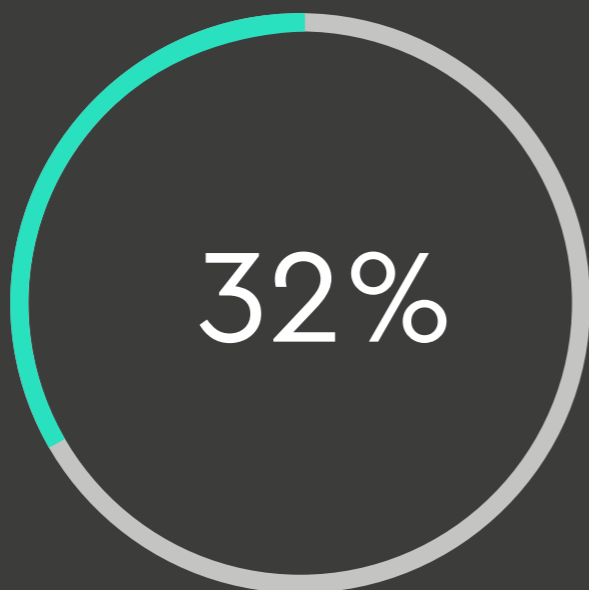


NEW EXPERTS FOR OUR DISPUTE RESOLUTION SERVICE

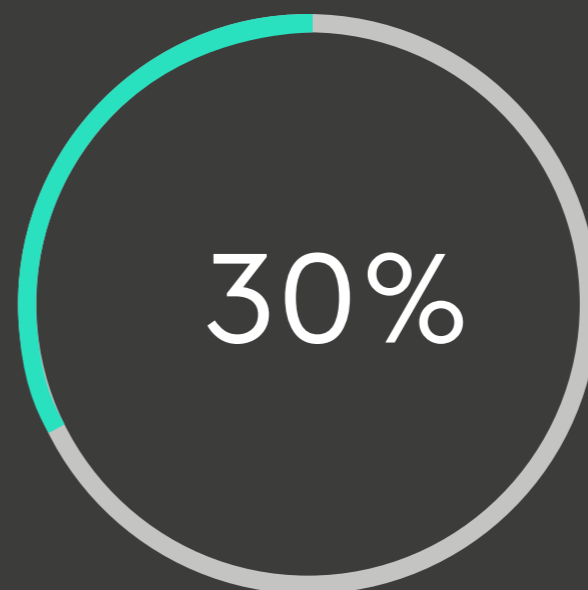


Our Dispute Resolution Service (DRS) offers an efficient and transparent method of resolving disputes relating to .UK domain names.

The DRS seeks to settle disputes through mediation and, where this is not possible, through an independent Expert decision.



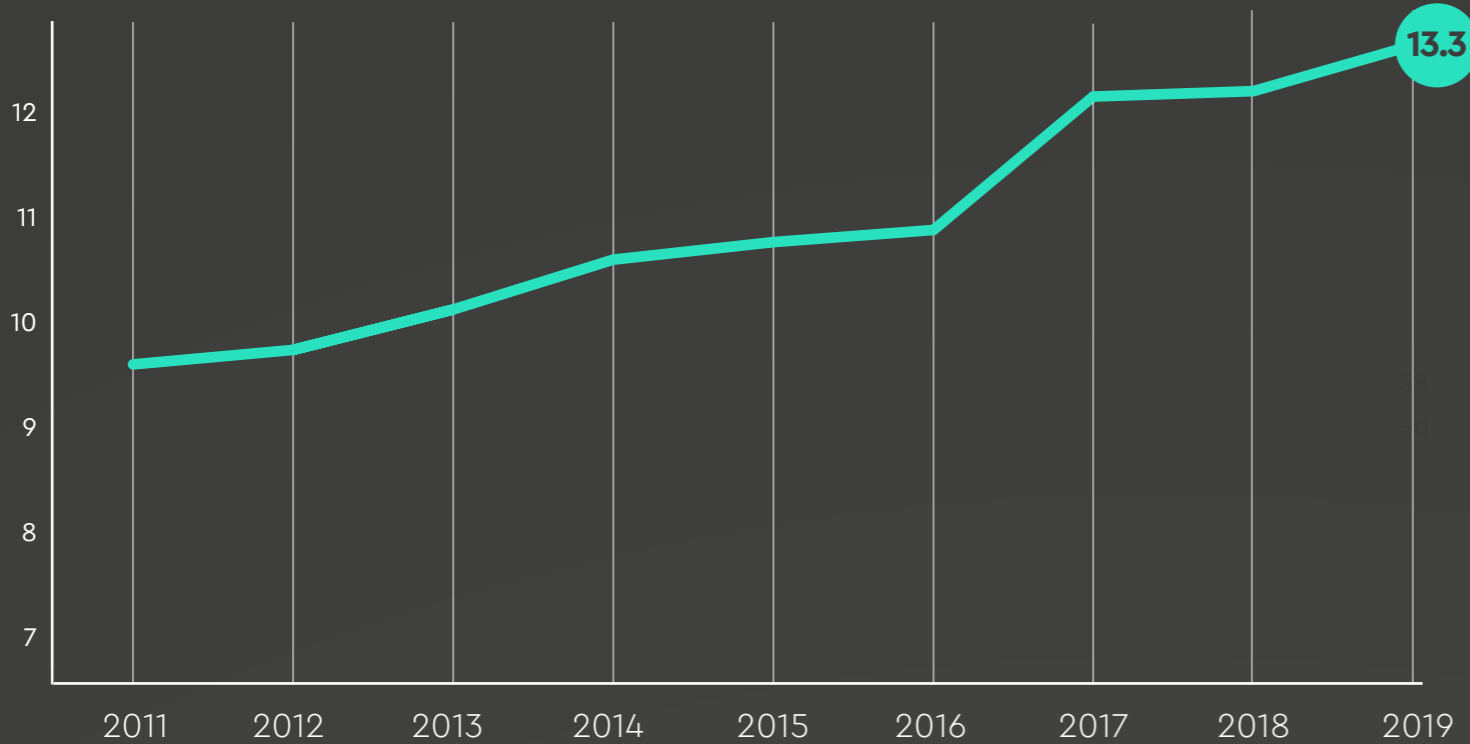
Most common outcome of a dispute is a Summary Decision by the Expert.



Elected for an Expert decision when DRS has been able to offer mediation.

Growth of the .UK since 2011

.UK DOMAINS (MILLION)

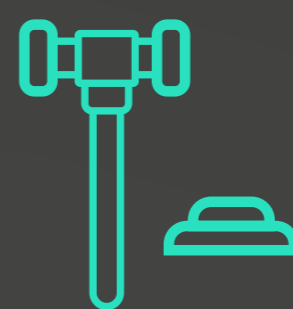


47

Total number of DRS Experts.

Court costs avoided in 2018

£6,100,000



Assuming court & legal fee savings of £15,000 per complaint that progresses into formal dispute resolution.

ABOUT NOMINET

Nominet is driven by a commitment to use technology to improve connectivity, security and inclusivity online. For over 20 years, Nominet has run the .UK internet infrastructure, developing an expertise in the Domain Name System (DNS) that now underpins sophisticated network analytics used by governments and enterprises to mitigate cyber threats. The company provides registry services for top level domains, and is exploring applications for a range of emerging technologies. A profit with a purpose company, Nominet supports initiatives that contribute to a vibrant digital future.

All decisions are made public via [Nominet's website](#).

ABOUT THE DISPUTE RESOLUTION SERVICE

Nominet's Dispute Resolution Service has addressed around 12,500 .UK domain disputes since being established in 2001. To make a complaint through the DRS, you need to have rights (such as a trade mark) in a name which is the same or similar to the domain name you are concerned about. The DRS can usually provide a quicker and cheaper resolution to disputes than going through the courts as this service is based on free, confidential mediation. In the event of deadlock, complainants can pay to appoint independent experts from a panel to make a binding adjudication.

FIND OUT MORE

More information about the DRS is available at [nominet.uk/disputes](#).

