



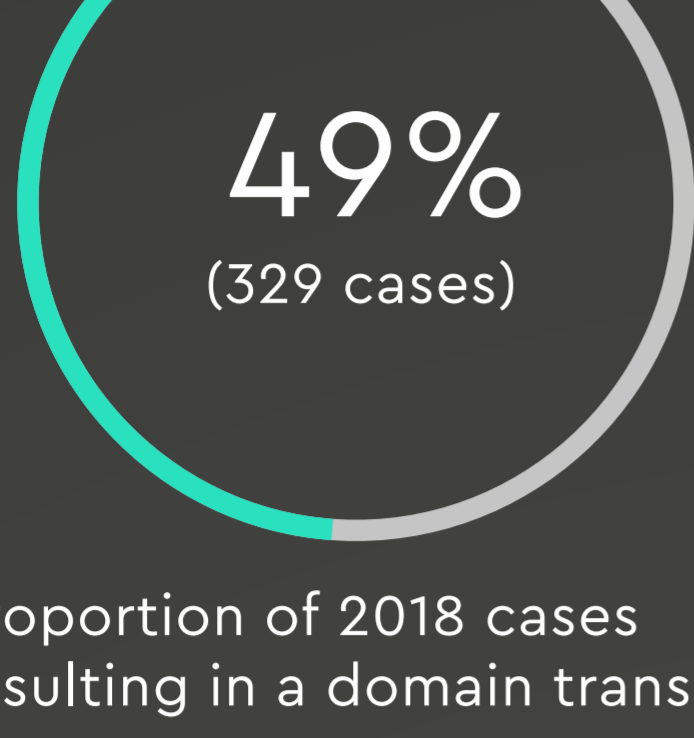
NOMINET

# 2018 IN .UK DOMAIN DISPUTE RESOLUTION



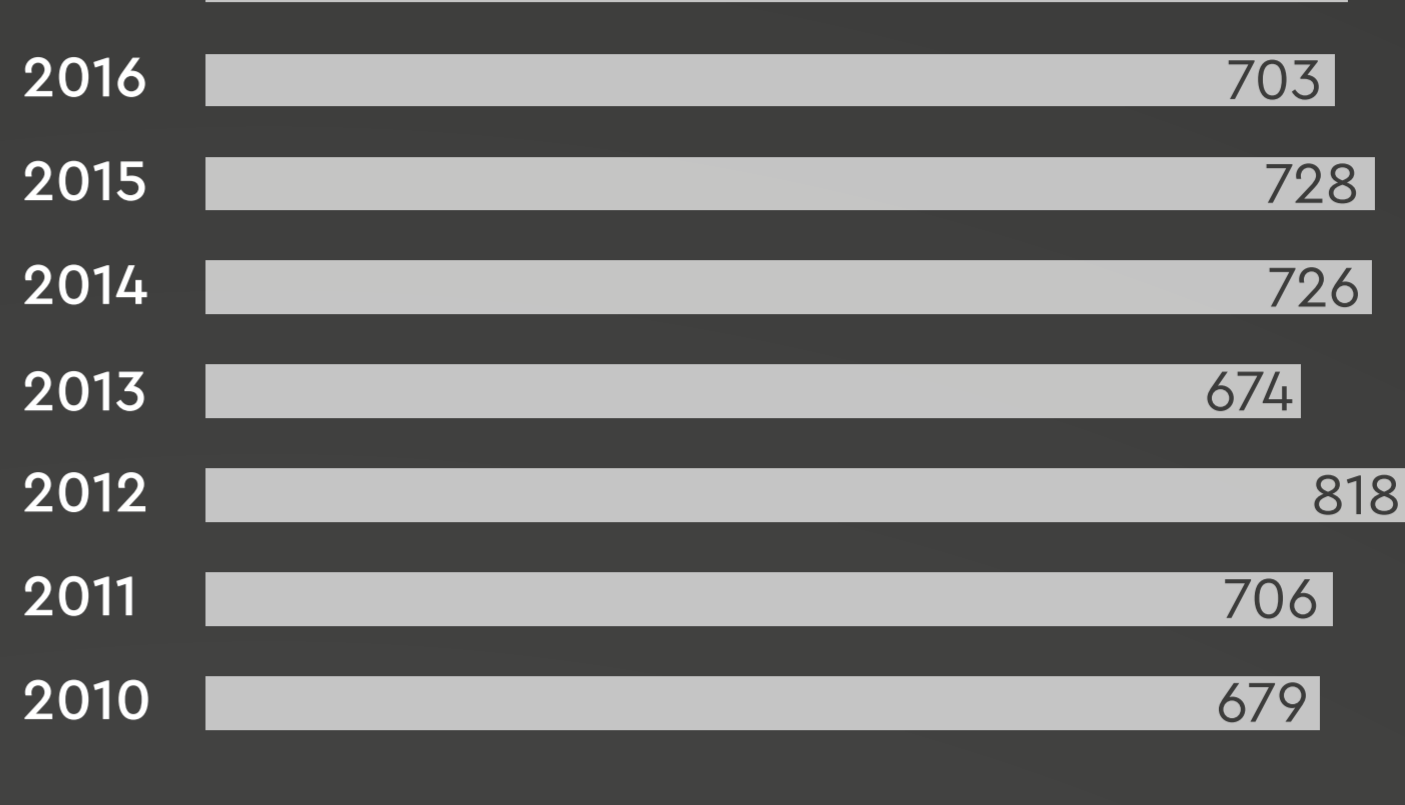
Our Dispute Resolution Service (DRS) offers an efficient and transparent method of resolving disputes relating to .UK domain names.

The DRS seeks to settle disputes through mediation and, where this is not possible, through an independent expert decision.



Proportion of 2018 cases resulting in a domain transfer

## COMPLAINTS MADE



Court costs avoided in 2018

£ 6,100,000



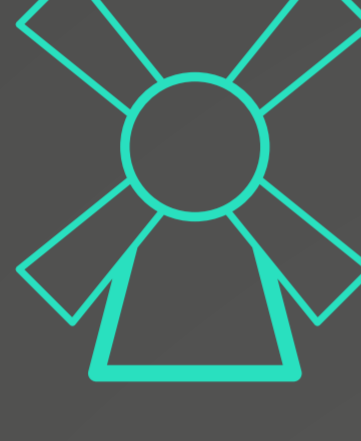
Assuming court & legal fee savings of £15,000 per complaint that progresses into formal dispute resolution.

## NOTEWORTHY CASES



[hmrc-tax-refund-gov.uk](#)

A complaint filed by HM Revenue & Customs regarding a domain name containing the initials HMRC and terms related to taxation. At the time of the complaint, the domain name did not resolve to an active web site, although some similar ones do include fake login details to engage in phishing. As HMRC is a commonly phished term, a summary decision was taken to transfer the domain to prevent harm.



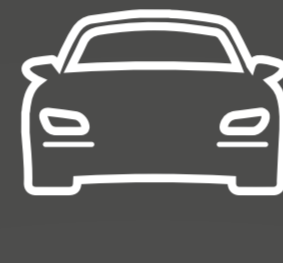
[moulinrougewinlaton.co.uk & moulinrougethemusical.co.uk](#)

The Complainant was the world-famous cabaret, performed in a 19<sup>th</sup>-century windmill in Paris. They filed three DRS Complaints in 2018. One case was closed when the Respondent agreed to transfer the registration. The Registrant of the moulinrougewinlaton.co.uk domain name is a pizza and grill takeaway in Gateshead. A Summary decision awarded the domain name to the Paris Moulin Rouge, and was reported on in The Sun newspaper and referred to in an episode of the BBC's Have I Got News For You. The domain name moulinrougethemusical.co.uk was also awarded to the Complainant, with the Expert stating "Given the fame of the Complainant's trademarks and the unique experience, location and fame of the Moulin Rouge cabaret, it is difficult to imagine any circumstances under which the Respondent may put the Domain Name to legitimate use that would not cause 'initial interest confusion'".

## COMMON INDUSTRIES



Banking and Finance — 9



Automotive — 8



Electronics — 4



Fashion — 3



Education — 3



Media and Publishing — 3

The most common industries for complaints. Note this is only for full decisions.

## DISPUTED DOMAIN NAMES BY SUFFIX

	.co.uk	.org.uk	.me.uk	.uk
2018	687	34	1	41
2017	687	46	4	46
2016	716	34	3	32
2015	686	30	3	26
2014	685	37	0	12

Please note, a DRS complaint may involve more than one domain name.

## GEOGRAPHICAL DISTRIBUTION OF COMPLAINANTS AND RESPONDENTS

In 2018 the DRS saw cases brought by complainants from 26 countries, with respondents from 41 countries. Here are the top ranking countries for complainants and respondents:

### COMPLAINANTS

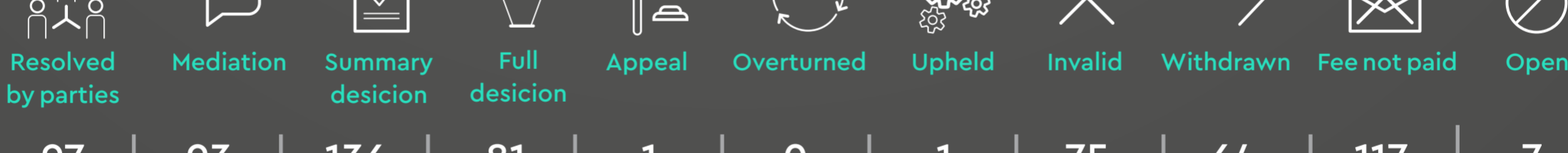
### RESPONDENTS

- 1 UK (472)
- 2 US (44)
- 3 France (18)
- 4 Germany (12)
- 5 Australia (8)
- 6 Belgium (6)
- 7 Switzerland, Denmark, Italy (4)
- 8 Czech Republic, Poland (3)

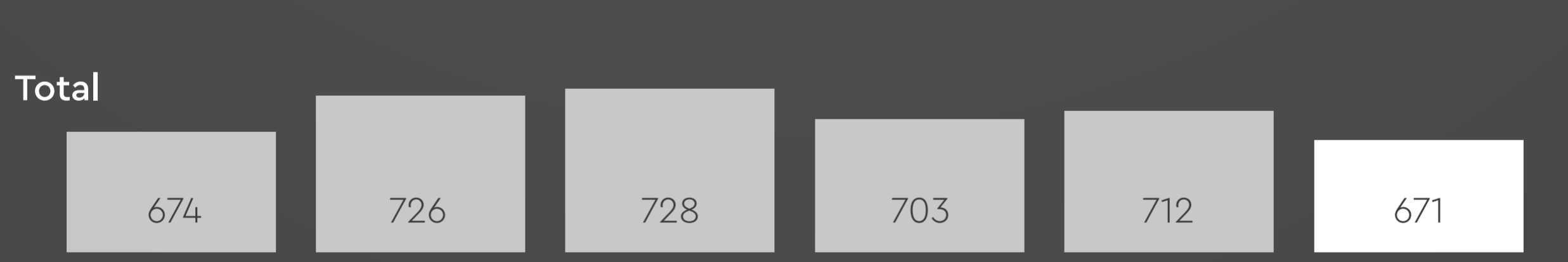


- 1 UK (504)
- 2 US (15)
- 3 China (8)
- 4 New Zealand (6)
- 5 Netherlands (5)
- 6 Canada, India (4)
- 7 Indonesia, Panama (3)
- 8 Others (2)

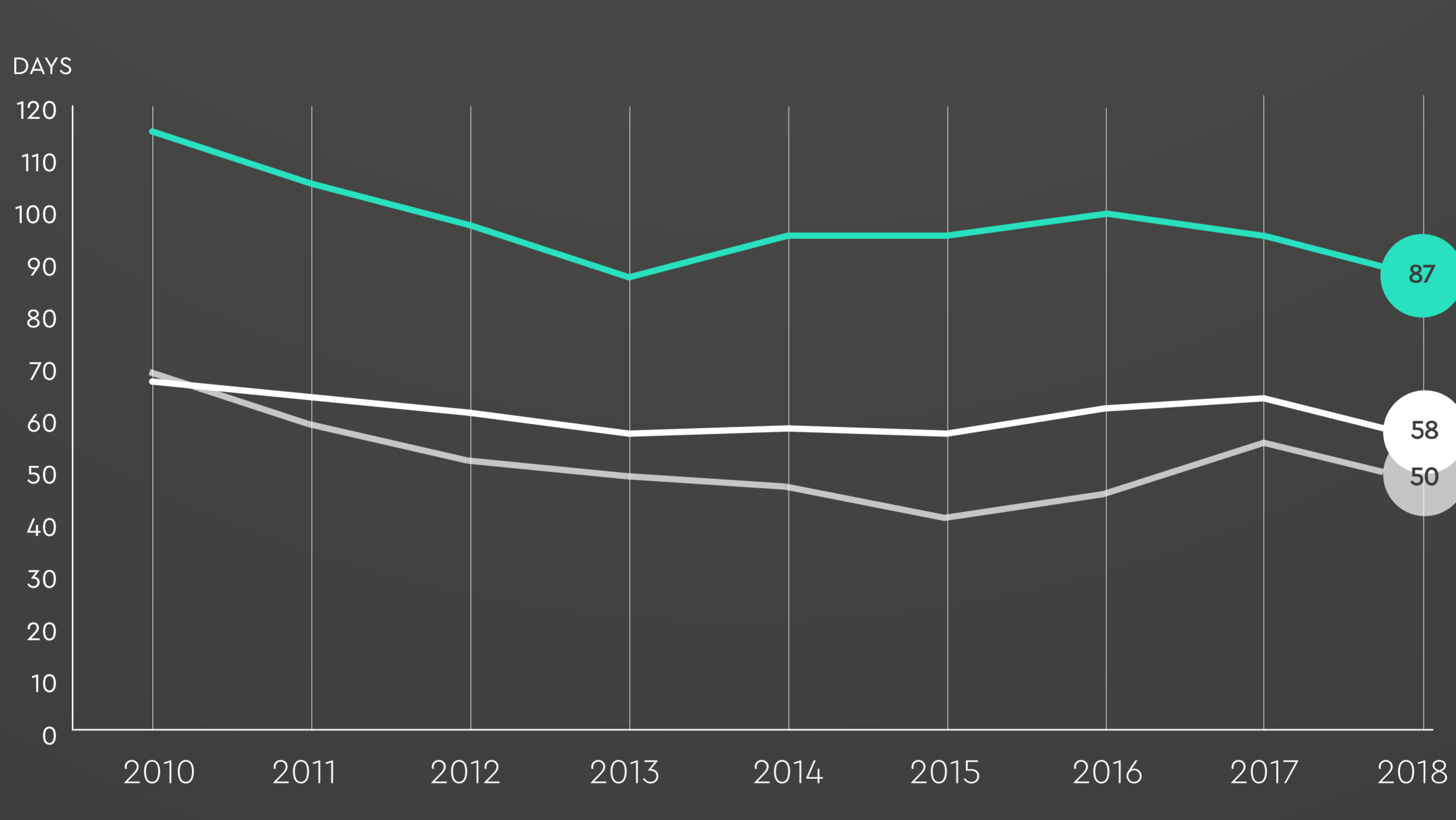
## CASE OUTCOMES



	Resolved by parties	Mediation	Summary decision	Full decision	Appeal	Overturned	Upheld	Invalid	Withdrawn	Fee not paid	Open
2018	97	93	136	81	1	0	1	75	64	117	7
2017	106	77	184	108	3	1	2	72	40	122	0
2016	71	110	187	112	6	1	5	49	47	121	0
2015	93	160	168	90	6	2	4	73	45	93	0
2014	130	127	145	99	0	0	0	56	80	89	0
2013	83	87	175	89	3	0	3	42	91	104	0



## AVERAGE CASE DURATION



## ABOUT NOMINET

Nominet is driven by a commitment to use technology to improve connectivity, security and inclusivity online. For over 20 years, Nominet has run the .UK internet infrastructure, developing an expertise in the Domain Name System (DNS) that now underpins sophisticated network analytics used by governments and enterprises to mitigate cyber threats. The company provides registry services for top level domains, and is exploring applications for a range of emerging technologies. A profit with a purpose company, Nominet supports initiatives that contribute to a vibrant digital future.

All decisions are made public via [Nominet's website](#).

## ABOUT THE DISPUTE RESOLUTION SERVICE

Nominet's Dispute Resolution Service has addressed around 12,500 .UK domain disputes since being established in 2001. To make a complaint through the DRS, you need to have rights (such as a trade mark) in a name which is the same or similar to the domain name you are concerned about. The DRS can usually provide a quicker and cheaper resolution to disputes than going through the courts as this service is based on free, confidential mediation. In the event of deadlock, complainants can pay to appoint independent experts from a panel to make a binding adjudication.

## FIND OUT MORE

More information about the DRS is available at [nominet.uk/disputes](#)

